

FREE TO TAKE HOME!

OCTOBER-NOVEMBER 2016 EDITION



Falls prevention



Childhood Discipline



Hot flushes in menopause



Male Hormone Deficiency

### Online bookings

You can now book appointments online 24/7. Go to our website [jpmedical.com.au](http://jpmedical.com.au) and follow the links to book your appointment.

#### ● PRACTICE DOCTORS

**Dr Alan Kerrigan**

**Dr Peter Beaton**

**Dr Mariet Job**

**Dr Nnaji Nwoko**

*We provide a comprehensive family medical service – quality care in a friendly, relaxed atmosphere.*

#### ● VISITING PROFESSIONAL

**Kane D Nankiville**

Narrogin Podiatry

Tuesdays ..... 9am – 5pm

Appointments made at reception or phone **9881 1100**. Home visits on request.

#### ● PRACTICE MANAGER

**Heather**

#### ● PRACTICE NURSE

**Kelly & Michelle**

#### ● RECEPTION STAFF

**Jane, Leanne, Caroline, Sandra & Helen**

#### ● SURGERY HOURS

Monday to Friday ..... 9am – 5pm

Saturday ..... Closed

#### ● AFTER HOURS & EMERGENCY

For medical emergencies dial **000**.

For urgent after hours care go to the Narrogin Hospital or phone

**9881 0333** where a Dr is on call.

#### ● OTHER SERVICES OFFERED

- Cardiographs
- Vaccinations
- Visiting Podiatrist
- Spirometry

#### ● SPECIAL PRACTICE NOTES

##### Flu vaccinations are now available

**Facility Fees.** Facility fees cover the costs of consumables used for patients of JPMC. Additional costs will be charged for the insertion and removal of Implanon and Mirena, infusions and dressing packs. Other consumables will be added over time. There is a list of fees at the front counter for your information. Please discuss these costs with staff so you are aware of any out of pocket expenses before they are incurred.

**Referrals.** Doctors in our surgery are competent at handling all common health problems. When necessary, they are able to draw opinion from Specialists, and if need be, refer you for further investigation. Please note: all initial referrals will require a consultation with the doctor. **Any follow-up referrals will require 5 days notice and may incur a charge.**

**Test Results.** Results are checked daily by the doctors. If they need to be followed up, the doctor will either:

- Call directly to discuss them or
- Doctor will advise you about follow up at your appointment or
- Request a member of the reception staff will call you to make an appointment to come into the clinic to discuss results

**Repeat Prescriptions.** To order a repeat prescription **a charge is applicable**, please speak to our reception for further information.

**Despite our best intentions**, we sometimes run late! This is because someone has needed unexpected urgent attention. Be assured when it comes your turn the doctor will give your problem the time it deserves. Thank you for your consideration.

#### ● APPOINTMENTS

**Consultation is by appointments**, made during surgery hours. Urgent cases will be seen on the day or dealt with via the phone.

**Home Visits.** If you wish your doctor to make a home visit, please call the surgery first thing in the morning.

**Booking a long appointment.** If you want an insurance medical, review of a complex health problem, counselling for emotional difficulties, or a second opinion, please book a longer appointment. This may involve a longer wait but your problem will get the attention it deserves. Please bring relevant letters and test results from other doctors.

Please notify us if you are unable to attend an appointment, well in advance.



### Billing Arrangements

Accounts must be paid on the day.

Those patients with Concession Cards and children under 16 years are eligible to be bulk billed.

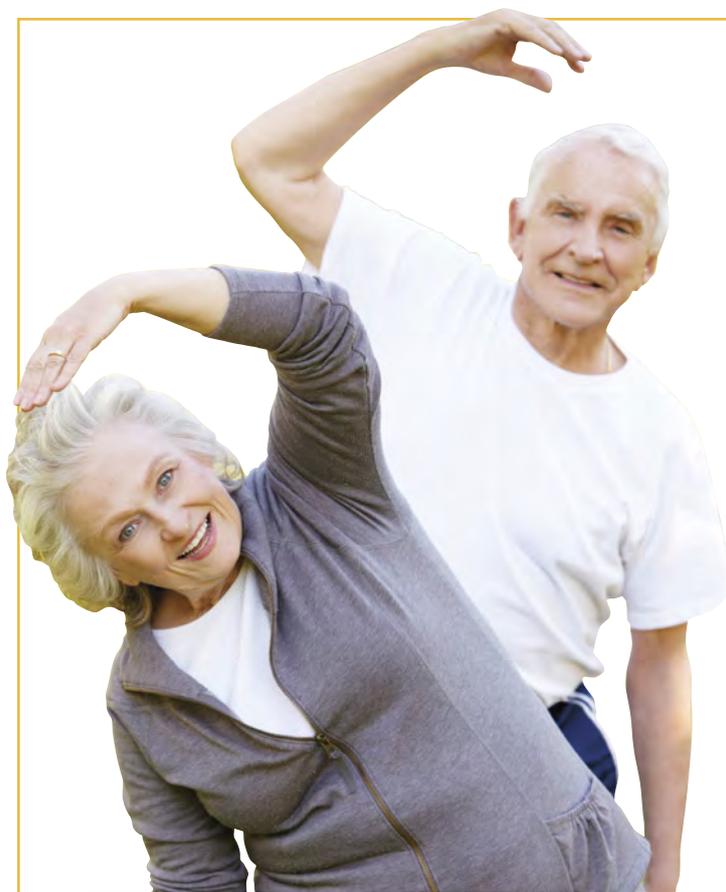
Payment can be made by cash, cheque, credit card, EFTPOS or direct debit.

Direct debit details: **BSB: 086-852 Acct: 83 912 2652** and a notation saying that a remittance notice with the account holder name and invoice number is to be emailed to: [practicemanager@jpmedical.com.au](mailto:practicemanager@jpmedical.com.au)

### ENJOY THIS FREE NEWSLETTER

Please remember that decisions about medical care should be made in consultation with your health care provider so discuss with your doctor before acting on any of the information.  
[www.healthnews.net.au](http://www.healthnews.net.au)

▷ Please see the Rear Cover for more practice information.



# Falls prevention

Falls seem to be a part of getting older - one in three Australians aged 65 or more each year, sometimes causing injury severe enough to require hospital admission. Women make up 70% of these admissions.

Bruising, head injuries and bone fractures can all result from falls - 12 times more likely than a motor vehicle accident in the elderly. Hip fractures are a particular concern.

The good news is that much can be done personally to prevent falls: regular exercise keeps the muscles and bones stronger and improves balance; tai chi is excellent; properly fitting shoes with slip resistant soles; avoiding alcohol and medications that cause sedation; getting a doctor or pharmacist to review all your regular medications; an annual eye test; and a podiatrist's opinion on any foot problems.

Around the home some simple measures can help prevent falls: adequate lighting; handrails in bathrooms and at stairs; clutter removed from corridors; ensure mats or rugs won't slide when stepped on; fix uneven walking surfaces; and wipe up any spills immediately.

Have an adequate intake of vitamin D and calcium, with supplements sometimes. Some people may need medication to improve bone density. Talk to your doctor about a test for osteoporosis. ■

 Weblink [www.betterhealth.vic.gov.au/health/healthyliving/falls-prevention-for-older-people](http://www.betterhealth.vic.gov.au/health/healthyliving/falls-prevention-for-older-people)

# Childhood Discipline

All children behave differently. The College of Australasian Physicians says smacking a child to discipline them may teach them instead that violence may be a solution to a problem! Back in 2006, 69% of Australian adults disagreed somewhat, saying it was sometimes necessary to smack a naughty child. Clearly, this is something all parents need to think about.

The truth is children seek the approval of parents, so rewarding wanted behaviours works strongest. While there is a place for "consequences" in disciplining children, any consequences are designed to guide and teach children the two most important things – how to stay safe and use self-control.

Can a parent unknowingly undermine a child's self-control? The parent who disciplines too much can sound like a nag while the child shows limited self-control, the unwanted behaviours continue, and discipline is required more often – things can feel a bit of a disaster!

Here is the suggested way of tackling things:

CHILD'S BEHAVIOUR	PARENT'S RESPONSE
Very wanted	Reward – with attention, approval and appropriate praise
Wanted	Reinforce – by just noticing or acknowledging
Unwanted	No reaction
Very unwanted	Consequence

The good news is most children's behaviour falls into the middle two rows – parents simply have to learn to reinforce wanted behaviour and ignore unwanted behaviour most of the time. And both parents should apply the same rules for this to work.

The very unwanted behaviours should be decided on by both parents, so the child is only getting consequences every few days and doesn't feel the world is ganging up on them. These family rules, decided by parents, should include any child over five while setting them, as a

way of improving how you relate to your child. Done at family chats, they can feel a bit artificial, like workplace reviews – prior warning, no distractions around, done in a neutral environment (like the back lawn), and the child is seriously listened to.

Let's face it, most kid's unwanted behaviour is irritating rather than antisocial and can be safely ignored.

If consequences are needed they can flow naturally (refusal to have dinner, means going to bed hungry), be related (cleaning up after making a mess, so the child sees the link), or loss of privilege (with prior warning for an older child; time out for a 2-3 year old).

A good parent can separate their own childhood 'baggage' from what they need to do with their own child – disciplining baggage are things that don't work include screaming, constantly explaining, repeatedly warning, threatening, pleading, arguing, bribing and giving in.

Most parents fall into the trap of doing some of these things at times! ■





 Weblink [www.thewomens.org.au/health-information/menopause-information/managing-menopause/](http://www.thewomens.org.au/health-information/menopause-information/managing-menopause/)

## Hot flushes in menopause

Menopause literally means cessation of periods and is a normal part of life. However, it can cause distressing symptoms. For most women, natural menopause occurs around the age of 50. Sometimes menopause comes earlier (younger than 40) such as when the ovaries are removed surgically.

Symptoms range from mild to severe. They include tiredness, sleep disturbances, loss of libido, vaginal dryness, irregular periods hot flushes and night sweats. These symptoms may persist for weeks to a few years (occasionally longer).

Generally the diagnosis can be made based on symptoms. Testing of hormone levels can confirm that you are menopausal or close to it.

Treatment depends on the severity of symptoms. Lifestyle measures of regular exercise, adequate sleep, managing stress, not smoking and eating a sensible diet all help with a feeling of wellbeing.

Before 2002, many women were treated with hormone replacement therapy (HRT) upon reaching menopause. This lost favour when researchers found that the risks of cancer and heart disease were increased with HRT and benefits did not justify its use.

Hot flushes can be helped by: dressing in layers that can be easily shed; avoiding triggers if known (alcohol, caffeine and stress are three common ones), and drinking cold water, and herbal remedies such as red clover, primrose oil and St John's wort help some women. Low dose antidepressants and clonidine (a blood pressure medication) can be used.

Hormone replacement can be prescribed with caution but is now recommended at lower doses and for a shorter period. ■

## Male Hormone Deficiency

Low testosterone levels in men, called andropause or "male menopause", is controversial and often not clear-cut (unlike women where menopause is marked by the cessation of periods).

Full-page newspaper ads tell us that there is a market for male hormones. Some operators have charged men substantial amounts of money up front for long-term treatment

The symptoms of low testosterone include tiredness, irritability, and grumpiness, loss of focus and motivation, muscle weakness, and low sex drive (libido). All of these are not unique to low testosterone so it is best to get the opinion of your GP if you have these symptoms. Blood tests can help also.

In 2015, the diagnostic criterion for subsidised replacement treatment of age-related low testosterone was changed to two morning blood samples showing a testosterone below 6mmol/l in a man over the age of 40. Under the subsidised Pharmaceutical Benefits Scheme (PBS) system, men who qualify on blood testing need a urologist or endocrinologist to give the 'green light' to hormone supplements. These come in the form of cream or gel applied to the skin each day,



or injections given every few weeks or months.

Outside the PBS, prescribed treatment done privately costs between \$60 and \$100 per month.

Weight loss, regular exercise, reducing stress and alcohol together with better sleep can all help raise the body's production of testosterone.

Talk to your doctor before any self-treatment with hormones, as this can be costly and potentially dangerous. ■

## Drug-induced liver injury

The liver can be injured by many prescription drugs, over-the-counter and herbal medications, as well as some dietary supplements. Usually the damage is mild and reversible. However, drug-induced liver damage accounts for 20% of liver transplants for liver failure in Australia.



There may be no symptoms. You may experience nausea, abdominal pain, itching or jaundice (yellowing of the skin). Blood tests will show the extent to which the liver has been affected.

It is vital to disclose to your doctor all medications you have been taking, including any non-prescription medications, supplements and herbal formulations. Sometimes combining drugs is the problem.

People with pre-existing liver disease are at greater risk, as are those with fatty liver, cirrhosis or alcohol related liver damage.

Any new symptoms commencing after you start a medication should be reported to your doctor. Most side effects of medications are mild and self-limiting but not all are.

You may require testing, need to cease the medication and avoid it in the future. Some drug reactions require treatment with steroids.

Preventative measures include always taking the correct dose of any medication and being particularly careful with any self-administered medication, especially paracetamol. Avoid combining alcohol and medications. Be honest with your doctor about any non-prescribed formulations you take. ■



## MINUTE STEAKS WITH ROMESCO-DRESSED SALAD

### Ingredients

- 4 (x 100g) beef minute steaks
- 1/2 teaspoon smoked paprika
- 1/4 cup (60ml) olive oil
- 1kg chat potatoes – wash and cook with skin on
- 200g green beans, trimmed
- 1/2 red onion sliced - optional

### Dressing

- 3 chargrilled capsicums – or jar of chargrilled capsicum
- 4 cloves garlic
- Pinch of dried chilli flakes (optional)
- 1 tablespoon red wine vinegar
- 3 vine-ripened tomatoes or Roma tomatoes - sliced or quartered
- 50g whole roasted almonds, chopped (can substitute with hazelnuts)

### Method

**Steaks:** Rub steaks with paprika and 1 tablespoon oil, then season. Set aside.

**Potatoes:** wash and put in a saucepan of cold water. Cover and bring to the boil. Reduce heat to medium and cook for 12-15 minutes until tender. Drain, quarter potatoes and set aside.

**Beans:** add beans for the final 2 minutes of the potatoes cooking. Drain and set aside.

**Tomatoes & red onion:** slice and set aside.



**Dressing:** Place capsicums, garlic, chilli (optional), vinegar, one-third of the tomato, 30g almonds/hazelnuts and remaining 2 tablespoons oil in a food processor and blend.

### Season to taste.

Preheat a chargrill or frypan over medium-high heat. Cook the steaks for 30 seconds each side or until just cooked through. Remove from the pan and rest, loosely covered with foil, for 2 minutes.

Toss the beans, potato and remaining tomato and almonds with the dressing and season. Divide the Romesco salad among 4 serving plates and serve with steaks.

**COOK'S NOTE:** This dressing makes a lovely dip for parties or sandwiches.

# SUDOKU

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Sudoku Solution



## KIDS COLOUR FUN!



### ● SPECIAL PRACTICE NOTES

**Communication.** A doctor is available during normal surgery hours for emergency advice. Our staff are experienced in deciding the appropriate response to any phone request. SMS confirmations will be sent to patients with mobile phone numbers the day before their appointment. Please indicate with a Y or N whether you will be attending.

**Follow Up.** A computerised reminder system is available and used for follow up of many medical conditions. If you wish to participate in this, please inform your doctor. This surgery participates in State & National registers.

**Interpreter.** An interpreter service can be accessed for your consultation. Please discuss this with reception prior to your appointment to arrange an interpreter.

### Cultural Background Details.

Please advise reception staff or your doctor of any cultural background when you arrive for your appointment.

**Emergency Contact Details** need to be updated on your patient files. Please see reception staff or your doctor when you arrive for your appointment.

**Patient Privacy.** This practice protects your personal health information to ensure it is only available to authorised staff members for the intended purposes and to comply with the Privacy Act. To obtain a copy of our Privacy Statement or your medical records, please ask.

**Patient Feedback.** We welcome your comments or suggestions. Please feel free to talk to your GP or the Practice Manager regarding any issues. If you prefer, you can contact The Health and Disability Services Complaints Office (HaDSCO) Free Call: 1800 813 583, E: mail@hadsco.wa.gov.au

**This Medical Centre is Telehealth enabled.**

**This practice has a no smoking policy.**